

## LKSOM System Recommendations

### Windows Minimum System Recommendations:

- Laptop or tablet- should be no more than 6 years old
- Operating System: 64-bit Version of Windows 10\*\* or Windows 11.
  - \*\*NOTE- Windows 11 will be required after October 2025, when Windows 10 will reach end-of-life and will not be allowed on the Temple network per university policy
  - Alternate versions of Windows 10 or 11, such as Windows RT, and Windows 10 S and 11 S are NOT supported.
  - Only genuine, U.S.-English versions of Windows Operating Systems are supported
  - The versions of Windows certified for use with Exemplify are Windows 10 versions 22H2, Windows 11 version 22H2, and Windows 11 version 23H2.
- Surface Pro tablets:
  - Surface Pro tablet devices are permitted as long as they have the full Microsoft Windows 10 or 11 operating system installed and are NOT running in Windows “S mode”
  - Surface Pro tablet users must have their keyboard on exam days.
  - Windows tablets other than Surface Pro are not supported.
- CPU Processor: 8<sup>th</sup> Gen Intel Core i3 @ 2GHz or higher
- RAM: 8GB or higher
- Hard drive: 4GB or higher of available space
- Screen resolution: must be 1280 x 768 or higher. Scaling should be set to 100%.
- Webcam
- Microphone
- Internet connection
- Working USB port is required (newer devices may require an adaptor)
- Virtual operating systems such as Microsoft's Virtual Machine, Parallels, VMware, VMware Fusion, Citrix workspace, or any other virtual environments cannot be used for exams (i.e. NBME and Exemplify exams)
- Supported web browsers: Edge, Firefox, or Chrome- must be the most recent version, or one previous version before the most recent version (example- Chrome version 123 or 124)
- The browser must be configured to enable JavaScript and accept session cookies
- Pop-up blocker software (if present) must be configured to allow pop-ups

### Mac OS X Minimum System Recommendations:

- Apple Macbook, Macbook Air or Macbook Pro- should be no more than 6 years old
- Operating system: Monterey (version 12), Ventura (version 13), or Sonoma (version 14)
- CPU Processor: Intel processor, or Apple M1 or M2 processor  
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**(continued) Mac OS X Minimum System Recommendations:**

- RAM: 8 GB or higher
- Hard drive: 4 GB or higher of available space
- Screen Resolution must be 1280 x 768 or higher. Scaling should be set to 100%.
- Webcam
- Microphone
- Internet connection
- Working USB port is required (newer devices may require an adapter)
- Touchbars are supported
- Virtual operating systems such as Microsoft's Virtual Machine, Parallels, VMware, VMware Fusion, Citrix workspace, or any other virtual environments cannot be used for testing (i.e. NBME and Exemplify exams)
- Supported web browsers: Safari (v12 or higher), Firefox, Chrome- must be the most recent version, or one previous version before the most recent version (example- Chrome version 123 or 124)
- The browser must be configured to enable JavaScript and accept session cookies
- Pop-up blocker software (if present) must be configured to allow pop-ups